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ཏུམ་ལ་ལྷན་འབྲེག་གཞུང་། ཕན་ཚཱོགས་གྲོང་ཁྲིམ་ལྗོངས།  
Phuentsholing Thromde  
Royal Government of Bhutan



## QUALITY POLICY

Phuentsholing Thromde is committed to offer its residents a clean and livable environment by:

- Ensuring effective, efficient and transparent municipal services to all its residents
- Creating good and advanced socio-economic infrastructure
- Engaging public, civil societies in planning and evaluation process
- Strengthening its institutional capacity through continuous improvement of its processes, systems and performance, technological intervention and adoption of best practices
- Complying with applicable regulatory and other guidelines
- Performing periodic review of all its services and bringing improvement to enhance quality of life of its residents

All employees and people working on behalf of City are responsible to effectively implement of Quality Management Systems

**(Executive Secretary)**

Date: August 19, 2016